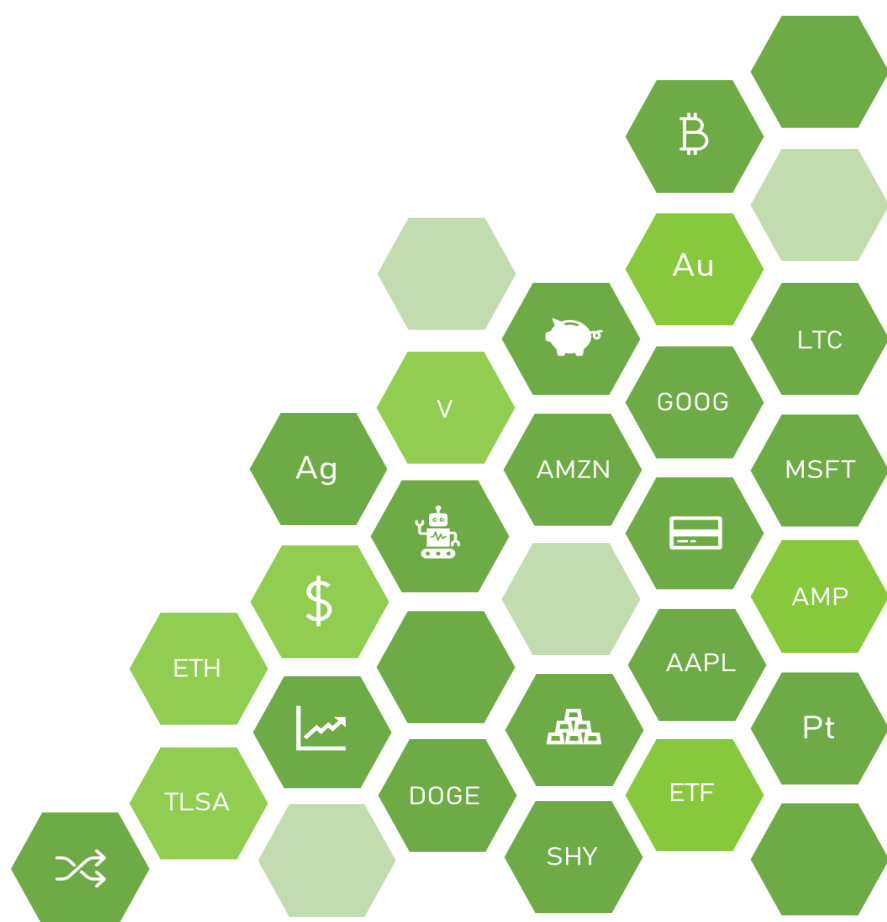


Q2 Integration Guide

Version 1.1

April 2024



Q2 Integration Process

This is a short summary of deployment and integration of Unifimoney in your environment:

- After agreement with FI, Unifimoney will inform Q2 for their review and approval. If Q2 has any questions, they will reach out directly. (**Pre implementation phase**)
- FI digitally agrees to the Customer Acknowledgement Form through the Unifimoney catalog page. This informs Q2 that your company is agreeing to the deployment and integration.
- FI will submit the deployment request (App Order), Unifimoney to help with the submission request as needed.
- FI will submit a deployment request via the Q2 developer portal
 - Unifimoney will provide Q2 configuration requirements for the integration
 - Q2 has a 10 day SLA for deployments
 - Q2 follows the ticketing process - Account Manager for FI TBD.
- Unifimoney will work with the FI team to determine the proper environments and configuration details with your Online Banking platform. This would likely be through a navigation menu item that FI has chosen.
- Q2 will:
 - Deploy Unifimoney to FI's platform based on the instructions in the deployment request. - Current SLA is 10 business days.
 - Update Unifimoney when the deployment request has been completed. (ETA is 2 business days after deployment).
 - Give Unifimoney instructions to turn on the integration within Online Banking.
- Unifimoney will notify FI that the integration is deployed and ready to be tested.
- FI will confirm if it's OK to put the Unifimoney widget on FI's dashboard.
- Once deployment is validated, the FI system is ready for pilot users.



Q2 App Order Process Flow:

1 App Order Created

- All agreements have been fully executed. Production deployment ticket has been created.

2 Production App Configuration

- Unifimoney, Inc. has submitted the app configurations needed for the production deployment.

3 App Navigation Setup

- FI and Trust Company have submitted their navigation setup for this app.

4 App Deployed to Production

- Q2 will deploy the app to production once the app production configuration and navigation setup steps have been completed.

5 Completed

- App Order has been completed. If you have any issues with this app order, please open a ticket.

If you have any questions or issues during this integration process, please contact your account manager. Please reach out to operations@unifi.money for any Unifimoney specific questions.

Version: **1.4**

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